RESUME

American Data Network

Contact: **Susan Allen**
Phone: **(501) 537-7941**
sallen@americandatanetwork.com

EXPERT DATA ABSTRACTORS

An extension of your quality department.

www.americandatanetwork.com/data-abstraction

Profile

American Data Network provides Core Measures & Registry Data Abstraction Services to reduce the burden of manual chart reviews so your team can focus on proactive quality management. Our team has 25 years of experience in healthcare quality and has retained many of our inaugural clients through our unmatched customer support, expertise, and flexibility.

Experience

Core Measures Experience: Inpatient, Outpatient, Psychiatric, and State-Specific, such as Sepsis, HBIPS, and OP AMI/CP, and more.

Registry Experience: NCDR, GWTG, STS, and State-Specific, such as Cath PCI, Comprehensive Stroke, LAAO and more.

EHR and Vendor Tool Experience: Our team works with many different vendor tools, including all major EHRs and data collection vendors.

Skills

Commitment to Accuracy: Nothing is more important to us than accuracy. We are dedicated to the ongoing education of our abstractors and uphold a rigorous Inter-Rater Reliability policy. We maintain an overall score of 98% or higher. By way of example, a client's recent STS audit yielded a 98.75% data element agreement rate.

Competitive Pricing: Our pricing model of charging by the chart and measure set allows you to accurately plan your budget. Your volumes are all we need to provide a proposal and comparison between outsourcing and hiring a full-time abstractor.

Timely Communication and Deadline-Focused: We pride ourselves on being available to you and your team to answer questions. Nothing is more important to us than giving you the peace of mind that your data abstraction is completed accurately and on-time.

Flexible Outsourcing Options: We will work directly with your facility in any vendor and EHR tools you use to provide a solution that fits your needs — on site, off site, full or partial outsourcing. Our goal is to be an extension of your quality department.

Safeguard Against Team Shortages: Use ADN personnel to complement your existing data abstraction staff to provide coverage for employees on temporary leave or to serve as a safety net for abstractor shortages or unplanned employee departures.

References

"I appreciate that your team is so knowledgeable and thorough. I absolutely do not regret my decision to go with American Data Network! Thanks!"
— Marsha Donaldson, Quality Director, Martin Health
More references available upon request.