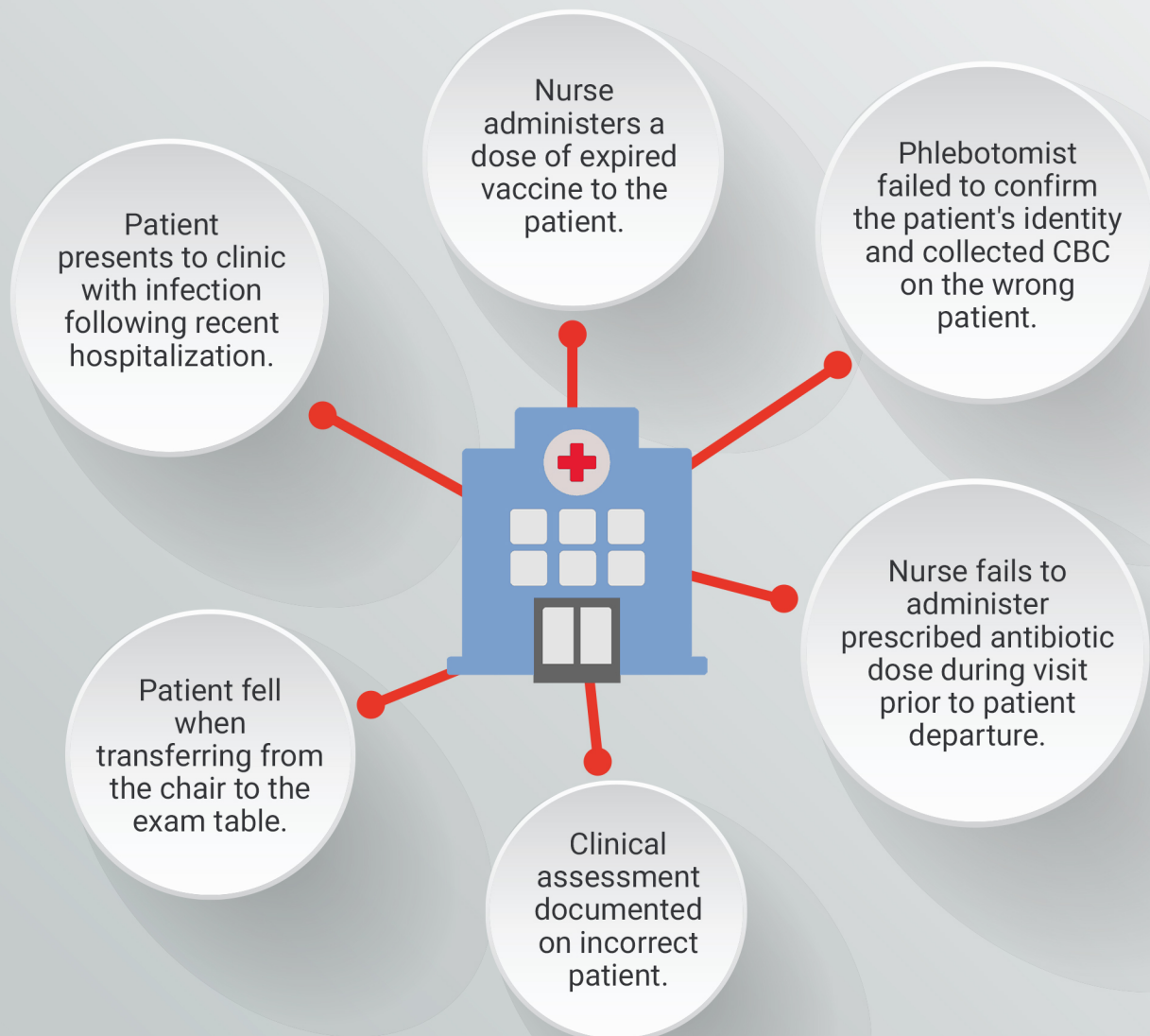


Anatomy of an Incident

An incident is an unintended or unexpected patient safety event that reached a patient, whether or not there was harm involved.

The only way to achieve zero harm is to learn from every event that reaches the patient so the systems and processes that led to the event occurring can be analyzed and improved.

**CLINIC
SETTING**



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