# **Administrative**



| Patient  Scheduling  Errors | Miscoding Errors (diagnosis, procedure, visit, etc.) | Incorrect  Patient  Information Recorded in EHR |
| --- | --- | --- |
| Communication Issues | Security Issues | Environmental Issues |

# **Medical-Surgical**

| Patient Identification Issues | Transfers to Higher Level of Care | Malfunctioning Medical/Surgical Equipment |
| --- | --- | --- |
| Incorrect Patient Information Recorded in EHR | Inappropriate Unit Assignment | Handoff Communication Issues |



# **Emergency/Critical Care**

| Handoff Communication Issues | Assaults Against Staff | Bedside Procedure Contamination / Break in Sterile Technique |
| --- | --- | --- |
| Critical Specimen Results not Received in Timely Manner | Delays in Treatment | Failed to Follow Policy / Procedure |

## 

# **Procedural Prep & Recovery (Preop, PACU)**

| Informed Consent Issues | Procedure Cancellations | Specimen Errors |
| --- | --- | --- |
| Medication Errors | Patient Requiring Re-Intubation | IV Infiltrations |

## 

# **Procedural Areas (Cath Lab, IVR, Surgery)**

| Time Out Issues | Patient Injuries During Anesthesia | Handoff Communication Issues |
| --- | --- | --- |
| Retained Items | Expired Implants/Supplies | Malignant Hyperthermia |

## 

# **Psychiatric**

| Falls | Medication Errors | Restraint Issues |
| --- | --- | --- |
| Assaults Against Staff | Inappropriate Behavior / Language | Suicidal Actions |

## 

# **Labor & Delivery**

| Intrauterine Procedure Errors | Medication Errors | Specimen Labeling Issues |
| --- | --- | --- |
| Injuries to Mother/Neonate During Delivery | Postpartum Hemorrhage | Mother/Neonate Requiring Transfer to Higher Level of Care |



# **Imaging (CT, MRI, XRay, Ultrasound)**

| Falls | IV Contrast Media Extravasation | Malfunctioning Equipment |
| --- | --- | --- |
| Max Radiation Dose Exceeded | Imaging  Performed on Wrong Patient | Diagnostic  Errors |

